

OpenScape Personal Edition V7

Professional VoIP telephony and more

With OpenScape Personal Edition, you can use your notebook/PC as a telephone and make it the center of your voice communication.

System Description

Personal Edition is the latest IP-based communication software that can be used in connection with OpenScape communications systems. It is now available in SIP and HFA variants.

Personal Edition is ideal for all mobile and stationary applications, offering the option of integrating corporate directories and personal call lists via LDAP. Rounded off by a highly sophisticated and intuitive user interface, Personal Edition is a constant companion for customers who also need to receive and make calls outside their office environment.

Advantages and Benefits

- Cost-effective communication solution using a common infrastructure for data and voice.
- Security of investment due to step-by-step introduction to multi-functionality at the workplace.
- The Personal Edition also offers advanced features, e.g., journal entries.
- Increased efficiency due to the use of a common user interface, both in the office and on the move.
- Always the same phone number – regardless of location, users retain their own phone number for incoming and outgoing calls.

Features

With OpenScape Personal Edition, mobile PC users can avail themselves of the following functions in the field, at their home office or on business trips:

- Ideal solution for mobile workers – regardless of location, users retain their internal phone number. Take your direct-dial number with you and make calls as usual, irrespective of whether you are using the IP infrastructure in one of your company's branches or dialing into a WLAN hotspot. Your PC-based Personal Edition enhances the multi-faceted implementation options of your PC with communication software that you can use to make all calls from your personal extension. You can use this function in the office or on the move.
- By using the LDAP service, several corporate and personal directories can be integrated into the Personal Edition. Even without connecting to the directory server, your contact lists are always handy. Dialing is possible via keypad, corporate address book, other LDAP address books, call lists.
- Modular user interface that can be flexibly adapted to the user's requirements
- Telephony convenience functions, such as an enhanced keypad in the HFA client
- Individual access rights and other parameters are retained, e.g., initiated call forwarding, do-not-disturb
- Voice compression: G.711, G.722, G.723 and G.729
- Quality of Service (802.1p)
- Optional: special screensaver that signals the phone number and allows you to accept calls directly
- Video Call Management (H.263 & H.264) in the SIP variant in combination with:
OpenScape Voice,
OpenScape UC Application (OpenScape Desktop Video Conferencing H.264),
OpenScape 4000 (SoftGate)
- Support of WAV and MP3 files used as ringtone

User Interface

The user interface is modular. It allows users to build individual window set-ups, each with separate functional units. In addition, each single window can be individually arranged on the screen.



Main Toolbar (optional)

The main toolbar can be made visible and anchored to the top of the screen. You can access essential telephony functions via this toolbar; thus only a small amount of space is required to operate a softclient.



Softphone

The softphone offers users telephony functions and access to function keys. It can be optionally displayed and placed in any position on the screen.



Video Telephony (SIP)

When video telephony is used, the conversational partner's picture is displayed as well as your own picture. It is possible to integrate a third participant for small conferences. The OpenScape Desktop Video Conferencing of the OpenScape UC Application can be used for video conferences with more than three participants. The video telephony features are available in the SIP variant of the Personal Edition in combination with OpenScape Voice and are offered within the normal SIP license.



Integration of Corporate Directory/Contacts List

Do you want to use your corporate phonebook on the move? No problem. The LDAP service allows you to simply integrate your corporate directory into OpenScape Personal Edition.

You can manage individual and personal contacts in your contact directory.

What's more, individual contacts can be taken from various directories and incorporated into a contact list where they can be grouped according to specific requirements.

Technical Data

System Requirements

- OpenScape Business V2 (Stackless HFA & SIP)
- OpenScape 4000 V7, V8 (SIP only for video)
- OpenScape 4000 V7 (Stackless HFA only with SoftGate)
- OpenScape 4000 V8 (Stackless HFA only with SoftGate and STMIX)
- OpenScape Voice V7, V8, V9 (SIP)

VDI environment (Citrix)

- OpenScape Voice V7, V8, V9 (SIP)

PC Requirements

Operating Systems

- Windows 7 (32/64-bit)
- Windows 8 (32/64-bit)
- Windows 10 (32/64-bit)

Working Memory

- At least 1.5 GB with Windows 7/8/10 (2 GB recommended)
- 256 MB free RAM is required for the OpenScape process

Processor

- At least Core 2 Duo CPU and Microsoft DirectX V9.0C or higher

Miscellaneous

- At least 250 MB free memory on the hard disk
- Ethernet network card for Quality of Service (QoS) functionality with 802.1p support
- USB support, for connecting a handset or headset

Network/QoS

- Switched network, all components are IEEE 802.1p/q compatible

Available Languages

- German
- English
- French
- Italian
- Portuguese (Brazil)
- Portuguese
- Chinese (simplified), only with corresponding operating system
- Spanish
- Czech
- Russian
- Catalan